

लोकप्रिय गोपीनाथ बरदलै क्षेत्रीय मानसिक स्वास्थ्य संस्थान

तेजपुर: असम: पिन: 784001

LGB REGIONAL INSTITUTE OF MENTAL HEALTH

(An Autonomous body under Ministry of Health and Family Welfare, Govt. of India)

Website: www.lgbrimh.gov.in, e - Mail: mail@lgbrimh.gov.in

Post Box No. 15:: FAX No. (03712) 233623

TEZPUR:: 784001 :: ASSAM



LGB/IT/2036/20/Pt-I/2170

Date: 7th April, 2022

SHORT QUOTATION CALLING NOTICE

Sealed rate quotation are hereby invited for the under mentioned items from authorized firms/organization etc. for supplying of the video conferencing software (for 1 year) to LGBRIMH, Tezpur. Rate to be quoted inclusive of all taxes.

Sl no.	Details of item	Quantity	Unit	Rate for one year in INR	Amount for one year in INR
1	Rate of 1 license for holding meetings (For 1 Year)	05	Nos.		
2	Rate of 1 license for hosting webinar with 500 participants (For 1 Year)	01	No.		

Amount Inclusive of All taxes

TOTAL=

Sealed Quotations for supplying the above items should be submitted in two sealed envelopes duly super scribed as:

“Technical Quotation for Video Conferencing Software (**For 1 Year**)”

“Financial Quotation for Video Conferencing Software (**For 1 Year**)”

Subject line and Quotation Reference should be written on the Top of the envelope. Bidder can submit query at lgbequotation@gmail.com within 7 days from the date of issue of the quotation notice.

The quotations should be submitted to the Office of the undersigned within 15 days from the date of issue of NIQ addressed to the Director, LGBRIMH, Tezpur, Sonitpur, Assam 784001. The rate should be quoted both in figure and words. Any corrections made should be authenticated. The quotations should

be submitted in the sealed covers super scribed as addressed to:- Director, LGBRIMH, Tezpur, Sonitpur, Assam -784001.

Director
LGBRIMH, Tezpur

Terms & Conditions Details

Sl. No.	Technical Quotations
1.	<p>The following documents needs to be submitted along with the technical bid:</p> <ol style="list-style-type: none"> i. Provide Profile of Firm/Organisation etc. along with the Year of establishment. Declaration by the proprietor of the firm, in case, the firm is proprietorship <i>on non –judicial stamp paper of worth Rs. 100.00 – duly attested by Notary Public</i>. In case of partnership firm, a scanned copy of partnership deed duly registered by the Register of Firms. Incorporation certificate in case of company should be submitted. ii. EMD of Rs. 2500.00 in the form of DD/FDR/BG in favor of Director, LGBRIMH, Tezpur payable at Tezpur, Sonitpur, Assam or proof of EMD exemption should be submitted. iii. Names & addresses of similar projects and at least one in Govt/ Semi-govt./Govt. Autonomous academic institution along with the telephone numbers of the contact persons of the clients to whom similar services provided by your company. Performance reports from Govts/ Semi-Govts/Autonomous organization served in the same field in last three years along with purchase orders should be submitted. iv. Recent non-conviction/ non-blacklisting certificate <i>on non –judicial stamp paper of worth Rs. 100.00 – duly attested by Notary Public</i> (As per annexure III) should be submitted. v. Updated Income Tax return documents for the financial year 2020-21 should be submitted. vi. PAN Card and GST registration certificate should be submitted. vii. Valid Trade License or Incorporation certificate should be submitted. viii. Duly filled annexure IV and V should be submitted. ix. Datasheet of the software product to be quoted by the bidder about its various features, functioning, backend specifications, etc. has to be submitted. x. Technical Bid (Annexure I) and Financial bid (Annexure II) should be submitted on company letter head and should be submitted duly signed by the authorized person.
2.	<p>General Terms and Conditions:</p> <ol style="list-style-type: none"> i. The software to be quoted has to be user-friendly and should be supported across all platforms like android, iOS, web-browsers, etc. and on any devices like Cell Phone, Desktop, Laptop etc. ii. Vendor should be OEM or Authorized Business Partner of the software package as per details in the Technical bid. Attach the relevant and valid document of OEM in support of authorization. iii. The quoted price shall be valid for at least 1 year. Institute will not entertain any request in respect of escalation of price due to any reason whatsoever.

	<p>iv. Financial Bids of only those firms will be opened, whose Technical Bids are found compliant/suitable after Technical evaluation is done by the Institute.</p> <p>v. Sub-letting/Sub-contract of project and services is not allowed.</p> <p>vi. LGBRIMH, Tezpur reserves the right to accept or reject any or all the quotations without assigning any reason whatsoever.</p> <p>vii. In case of any dispute the same shall be mitigated as per provision of the quotation and territorial jurisdiction shall be within the limit of the Tezpur District Court.</p> <p>viii. OEM should be internationally reputed Branded Company.</p> <p>ix. Non-compliance of quotation terms, non-submission of required documents, lack of clarity of the specifications, contradiction between bidder specification and supporting documents etc. may lead to rejection of the bid.</p> <p>x. In the quotation, either the Indian agent on behalf of the Principal/OEM or Principal/OEM itself can bid but both cannot bid simultaneously for the same item/product in the same quotation.</p> <p>xi. If an agent submits bid on behalf of the Principal/OEM, the same agent shall not submit a bid on behalf of another Principal/OEM in the same quotation for the same item/product.</p>
3.	<p>Acceptance/ Rejection of bids: The Committee reserves the right to reject any or all offers without assigning any reason.</p>
4.	<p>Force Majeure: The Supplier shall not be liable for forfeiture of its performance security, liquidated damages or termination for default, if and to the extent that, it's delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.</p> <ul style="list-style-type: none"> ● For purposes of this Clause, "Force Majeure" means an event beyond the control of the Supplier and not involving the Supplier's fault or negligence and not foreseeable. Such events may include, but are not limited to, acts of the Purchaser either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes. ● If a Force Majeure situation arises, the Supplier shall promptly notify the Purchaser in writing of such conditions and the cause thereof. Unless otherwise directed by the Purchaser in writing, the Supplier shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.
5.	<p>Risk Purchase Clause: In event of failure of supply of the item/equipment within the stipulated delivery schedule, the purchaser has all the right to purchase the item/equipment from the othersource on the total risk of the supplier under risk purchase clause.</p>
6.	<p>Delayed delivery: If the delivery is not made within the due date for any reason, the Committee will have the right to impose penalty 1% per week and the maximum deduction is 10% of the contractvalue / price.</p>

7.	<p>Right to Use Defective Goods If after delivery, acceptance and installation and within the guarantee and warranty period, the operation or use of the goods proves to be unsatisfactory, the Purchaser shall have the right to continue to operate or use such goods until rectifications of defects, errors or omissions by repair or by partial or complete replacement is made without interfering with the Purchaser's operation.</p>
8.	<p>Supplier Integrity The Supplier is responsible for and obliged to conduct all contracted activities in accordance with the Contract using state of the art methods and economic principles and exercising all means available to achieve the performance specified in the contract.</p>
9.	<p>Training The Supplier is required to provide training to the designated Purchaser's technical and end user personnel to enable them to effectively operate the total product.</p>
10.	<p>Installation & Demonstration The supplier is required to done the installation and demonstration of the product within one week of the arrival of materials at the LGBRIMH site of installation, otherwise the penalty clause will be the same as per the supply of materials.</p> <p>In case of any mishappening/damage to equipment and supplies during the carriage of supplies from the origin of equipment to the installation site, the supplier has to replace it with new equipment/supplies immediately at his own risk. Supplier will settle his claim with the insurance company as per his convenience. LGBRIMH will not be liable to any type of losses in any form.</p>
11.	<p>Governing Language The contract shall be written in English language. English language version of the Contract shall govern its interpretation. All correspondence and other documents pertaining to the Contract, which are exchanged by the parties, shall be written in the same language.</p>
12.	<p>Notices</p> <ul style="list-style-type: none"> • Any notice given by one party to the other pursuant to this contract/order shall be sent to the other party in writing or by cable, telex, FAX or e mail and confirmed in writing to the other party's address. • A notice shall be effective when delivered or on the notice's effective date, whichever is later.
13.	<p>User list: Brochure detailing technical specifications and performance, list of industrial and educational establishments where the items enquired have been supplied must be provided.</p>
14.	<p>Termination for Default The Purchaser may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Supplier, terminate the Contract in whole or part:</p> <ol style="list-style-type: none"> i. If the Supplier fails to deliver any or all of the Goods within the period(s) specified in the order, or within any extension thereof granted by the Purchaser; or ii If the Supplier fails to perform any other obligation(s) under the Contract. iii If the Supplier, in the judgment of the Purchaser has engaged in corrupt or fraudulent practices in competing for or in executing the Contract. <ul style="list-style-type: none"> • For the purpose of this Clause: <ol style="list-style-type: none"> i. “Corrupt practice” means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution. “Fraudulent practice” means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Borrower, and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the

	<p>Borrower of the benefits of free and open competition;”</p> <ul style="list-style-type: none"> • In the event the Purchaser terminates the Contract in whole or in part, the Purchaser may procure, upon such terms and in such manner, as it deems appropriate, Goods or Services similar to those undelivered, and the Supplier shall be liable to the Purchaser for any excess costs for such similar Goods or Services. However, the Supplier shall continue the performance of the Contract to the extent not terminated.
15.	<p>Downtime: During the warranty period not more than 1% downtime will be permissible. For every day exceeding permissible downtime, penalty of 1/365 of the 5% of contract value will be imposed. Downtime will be counted from the date and time of the filing of complaint within the business hours.</p>
16.	<p>Training of Personnel: The supplier shall be required to undertake to provide the technical training to the personnel involved in the use of the product at the Institute, immediately after completing the installation of the product for a minimum period of 2 days at the supplier's cost.</p>
17.	<p>Compliance certificate: This certificate must be provided indicating conformity to the technical specifications. (Annexure-I)</p>

Sealed rate quotation are hereby invited for **supply, installation & integration of** Video conferencing Software with (warranty period of 1 year) on site comprehensive warranty from the date of receipt of the material as per terms & conditions specified in the quotation document to LGBRIMH, Tezpur. Rate to be quoted inclusive of all taxes.

TECHNICAL SPECIFICATION:

Video conferencing system is required for Teaching cum Meeting cum webinar purpose (without any hardware) with the following essential components and features:-

Features	Specifications
Number of Licenses Required	5 licensed IDs for holding meetings & 1 license for hosting webinar(500 participants) with a 1 year subscription period
Integration of the device usingwith the Digital Cloud platform	<p>The department wants users to conduct their own meetings through the Internet bandwidth available at each location. Each location should be able to schedule their own meetings, invite participants into those meetings, control those meetings, share presentations etc. without any dependency on the core IT administration team for these activities. The cloud platform should give flexibility to the users to join the meeting from PC, laptop, desktop, android, iOS devices and PSTN/Mobile networks(dial In).</p> <p>Digital Cloud Platform must be an app integrated service that provides a complete collaboration suite for users to schedule, meet, message, call, share content regardless of whether they're together or apart; in one continuous work stream before, during, and after Sessions.</p> <p>Platform should be delivered from cloud in a secure manner with encryption of data / mediawhile in motion and at rest.</p> <p>Platform should provide Cloud architecture so that audio and video conferencing traffic canbe switched</p> <p>Platform should bring together physical and virtual meetings. Platform should be able to allow video devices to participate into the meeting as long as they operate on industry standard protocols. Platform should also allow third party participants using standards-based H.323, SIP and H.264 compliant video conference endpoints to join the meeting</p> <p>Digital Cloud Collaboration Platform should have capability to be accessed from Soft Clientfrom PC/Laptop/iOS/android and from Hardware based H.323/SIP based VC unit</p> <p>Platform should provide capability to create multiple virtual meeting rooms for Messaging, Calling, Meeting, Sharing and Collaborating</p> <p>Each Virtual Room should have at least one admin/Host who can add or remove participants from the Room, lock meetings, invite participants on audio/video, by sending reminders toparticipants on email to join the meeting</p>
Messaging	<p>Platform should provide one-to-one and team persistent messaging and content sharing capabilities.</p> <p>Platform should have capability to organize Virtual rooms and participants into various groups.</p>
Meetings	<p>The users participant should have a personal room with their own meeting URL and URI to make scheduling and joining meeting easy. These personal meeting rooms can be tied to thenumber of Host ID's.</p> <p>Each Virtual Room that is created should have its own Meeting URL for Meetings</p> <p>Platform should have ability to schedule virtual sessions and re-schedule them on demand</p> <p>The virtual meeting room should be accessible from any standard based H.323,</p>

	<p>SIP and H.264 compliant Video System</p> <p>Platform should have a capacity to host up to 1000 participants in a single meeting with these participants joining from either PC, laptop, mobile devices like android/iOS over an app and PSTN networks (call in). Each meeting should be able to accommodate all the rooms-based units in a single virtual meeting</p> <p>Platform should not have any restriction on the number of simultaneous meetings as long as the meeting licenses are available</p> <p>It should be possible to share content from Laptop/PC during the Meetings</p> <p>The platform should allow users to join the meeting over an audio connection over PSTN/Mobile networks (Call In).</p>
Sharing and Collaborating	<p>Platform should allow users to upload files to their Virtual Rooms which can be viewed by other users and the option of screen sharing should also be available.</p> <p>The upload of files should be done via the digital cloud collaboration and communication platform</p>
Calling	<p>Platform should allow One-to-One Calling (both video and VoIP)</p> <p>Platform should allow multi party conferencing with participants joining from Digital collaboration units such as room-based endpoints, PC, Laptop, android/iOS devices. The platform should also give the flexibility to the user to join the meeting by calling up published PSTN numbers.</p>
Meeting Controls	<p>The individual host of the meeting should have following in meeting controls which the host should be able to exercise from their own computer/laptop/desktop etc.</p> <ul style="list-style-type: none"> • Mute and unmute self • Mute and unmute all • Lock/unlock meeting • Record meeting • Change own video layout <p>The meeting control pane should be able to show the meeting host and attendees the names of all the participants connected to the meeting along with their device type detail.</p>
Management and Security	<p>Single pane of window for all functions of the Platform - Meetings, Messaging, and Calling</p> <p>Single pane of window for provisioning, administration, management, and reporting</p> <p>The platform should provide capability for SSO implementation. The platform should be scalable and offer high availability. The Digital Cloud and collaboration platform should be ISO 27001.</p> <p>Platform should encrypt messages, files, and space names before sending them to the cloud.</p> <p>Thus, content arrives in encrypted form and is processed (data in use) and stored (data at rest) in its encrypted state until it is decrypted on the intended recipients' devices.</p> <p>Secure HTTP (HTTPS) to encrypt data in transit between users' device and digital collaboration platform</p> <p>Identities of the senders and receivers of the encrypted content should be protected</p> <p>Advanced Encryption Standard or better for end-to-end content encryption</p> <p>HTTPS for transport encryption</p>
Recording	<p>The platform should be capable of recording meetings/webinar using high compression to save space on the cloud storage platform. The Digital Cloud Platform should have 1TB storage space across the group of users. The user should have the flexibility to store the recordings either on the Digital Cloud platform or on an on-premise server.</p>
Live streaming and integration with Social Media platforms like	<p>The meetings platform should support live streaming along with integration with Social media platforms like Youtube/Facebook/Twitter.</p>

Youtube/Facebook/Twitter	
Webinars	The platform should also have a provision to conduct webinars. The solution should be provided with 1 Host ID for Webinars. The platform should also have a provision to conduct webinars wherein upto 3000 participants should be able to connect in the Webinar, with all these participants joining on Audio Only. The platform should have the ability to take surveys after the webinar. The platform should have the ability to customise the registration link per webinar.
Cloud Platform Certifications	The digital cloud collaboration and communication platform should be GDPR, ISO 270001 certified.
Hardware Requirement	Product should be hardware independent, No hardware is required.
Support and manpower	The platform should not require any additional manpower support from the client end. The vendor should also provide comprehensive technical support during the period of subscription.

Compliance Sheet

Sl. No.	Technical Specifications		Compliance Y/N	Deviation (if any)
	Features	Specifications		
1	Number of Licenses Required	5 licensed IDs for holding meetings & 1 license for hosting webinar(500 participants) with a 1 year subscription period		
2	Integration of the device using with the Digital Cloud platform	The department wants users to conduct their own meetings through the Internet bandwidth available at each location. Each location should be able to schedule their own meetings, invite participants into those meetings, control those meetings, share presentations etc. without any dependency on the core IT administration team for these activities. The cloud platform should give flexibility to the users to join the meeting from PC, laptop, desktop, android, iOS devices and PSTN/Mobile networks(dial In).		
		Digital Cloud Platform must be an app integrated service that provides a complete collaboration suite for users to schedule, meet, message, call, share content regardless of whether they're together or apart; in one continuous work stream before, during, and after Sessions.		
		Platform should be delivered from cloud in a secure manner with encryption of data / media while in motion and at rest.		

		Platform should provide Cloud architecture so that audio and video conferencing traffic can be switched Platform should bring together physical and virtual meetings. Platform should be able to allow video devices to participate into the meeting as long as they operate on industry standard protocols. Platform should also allow third party participants using standards-based H.323, SIP and H.264 compliant video conference endpoints to join the meeting		
		Digital Cloud Collaboration Platform should have capability to be accessed from Soft Client from PC/Laptop/iOS/android and from Hardware based H.323/SIP based VC unit		
		Platform should provide capability to create multiple virtual meeting rooms for Messaging, Calling, Meeting, Sharing and Collaborating		
		Each Virtual Room should have at least one admin/Host who can add or remove participants from the Room, lock meetings, invite participants on audio/video, by sending reminders to participants on email to join the meeting		
3	Messaging	Platform should provide one-to-one and team persistent messaging and content sharing capabilities.		
		Platform should have capability to organize Virtual rooms and participants into various groups.		
4	Meetings	The users participant should have a personal room with their own meeting URL and URI to make scheduling and joining meeting easy. These personal meeting rooms can be tied to the number of Host ID's.		
		Each Virtual Room that is created should have its own Meeting URL for Meetings		
		Platform should have ability to schedule virtual sessions and re-schedule them on demand		
		The virtual meeting room should be accessible from any standard based H.323, SIP and H.264 compliant Video System		
		Platform should have a capacity to host up to 100 participants in a		

		single meeting with these participants joining from either PC, laptop, mobile devices like android/iOS over an app and PSTN networks (call in). Each meeting should be able to accommodate all the rooms-based units in a single virtual meeting		
		Platform should not have any restriction on the number of simultaneous meetings as long as the meeting licenses are available		
		It should be possible to share content from Laptop/PC during the Meetings		
		The platform should allow users to join the meeting over an audio connection over PSTN/Mobile networks (Call In).		
5	Sharing and Collaborating	Platform should allow users to upload files to their Virtual Rooms which can be viewed by other users		
		The upload of files should be done via the digital cloud collaboration and communication platform		
6	Calling	Platform should allow One-to-One Calling (both video and VoIP)		
		Platform should allow multi party conferencing with participants joining from Digital collaboration units such as room-based endpoints, PC, Laptop, android/iOS devices. The platform should also give the flexibility to the user to join the meeting by calling up published PSTN numbers.		

7	Meeting Controls	<p>The individual host of the meeting should have following in meeting controls which the host should be able to exercise from their own computer/laptop/desktop etc.</p> <ul style="list-style-type: none"> • Mute and unmute self • Mute and unmute all • Lock/unlock meeting • Record meeting • Change own video layout • The meeting control pane should be able to show the meeting host and attendees the names of all the participants connected to the meeting along with their device type detail. 		
8	Management and Security	<p>Single pane of window for all functions of the Platform - Meetings, Messaging, and Calling</p> <p>Single pane of window for provisioning, administration, management, and reporting</p> <p>The platform should provide capability for SSO implementation. The platform should be scalable and offer high availability. The Digital Cloud and collaboration platform should be ISO 27001.</p> <p>Platform should encrypt messages, files, and space names before sending them to the cloud. Thus, content arrives in encrypted form and is processed (data in use) and stored (data at rest) in its encrypted state until it is decrypted on the intended recipients' devices.</p> <p>Secure HTTP (HTTPS) to encrypt data in transit between users' device and digital collaboration platform</p> <p>Identities of the senders and receivers of the encrypted content should be protected</p> <p>Advanced Encryption Standard or better for end-to-end content encryption</p> <p>HTTPS for transport encryption</p>		

9	Recording	The platform should be capable of recording meetings/webinar using high compression to save space on the cloud storage platform. The Digital Cloud Platform should have 1TB storage space across the group of users. The user should have the flexibility to store the recordings either on the Digital Cloud platform or on an on- premise server.		
10	Live streaming and integration with Social Media platforms like Youtube/ Facebook/ Twitter	The meetings platform should support live streaming along with integration with Social media platforms like Youtube/Facebook/Twitter.		
11	Webinars	The platform should also have a provision to conduct webinars. The solution should be provided with 1 Host ID for Webinars. The platform should also have a provision to conduct webinars wherein upto 3000 participants should be able to connect in the Webinar, with all these participants joining on Audio Only. The platform should have the ability to take surveys after the webinar. The platform should have the ability to customise the registration link per webinar.		
12	Cloud Platform Certifications	The digital cloud collaboration and communication platform should be GDPR, ISO 270001 certified.		
13	Hardware Requirement	Product should be hardware independent, No hardware is required.		
14	Support and manpower	The platform should not require any additional manpower support from the client end. The vendor should also provide comprehensive technical support during the period of subscription.		

I have also enclosed all relevant documents in support of my claims, (as above) in the following pages.

Signature of Bidder

Name: _____

Designation: _____

Organization Name: _____

Contact No. : _____

Financial Bid**Invitation of Sealed Quotation for Video conferencing Software**

Format of Financial Bid

Sl no.	Details of item	Quantity	Unit	Rate for one year in INR	Amount for one year in INR inclusive of GST
1	Rate of 1 license for holding meetings (For 1 Year)	05	Nos.		
2	Rate of 1 license for hosting webinar with 500 participants (For 1 Year)	01	No.		

Amount Inclusive of All taxes**TOTAL=**

Date :

(Signature)
Name of Vendor

CRIMINAL LIABILITY UNDERTAKING

(To be executed on Rs.100/-Non-judicial Stamp Paper duly attested by Public Notary)

I.....S/o.....
..... Resident of

.....
.....
.....

..... Do
solemnly pledge and affirm:

1. That I am the proprietor /partner/authorized signatory of

M/s.
.....
.....
.....

1. No police case is pending against the Proprietor / partner of the Company (Agency). Indicate any convictions if any against the Company/firm/partner.
2. I/We have not quoted the price higher than previously supplied to any Government Institute / Organisation / reputed Private Organisation in recent past.
3. (Proprietor/firm) has never blacklisted by any organization.

Name & Signature
Seal of the participating Bidder
Company
Affirmation/
Verification

UNDERTAKING

The Director,

LGBRIMH, Tezpur

Sir,

1. The undersigned certify that I/we have gone through the entire quotation documents including terms and conditions mentioned in the quotation document and undertake to comply with them. I have no objection for any of the content of the quotation document and I undertake not to submit any complaint/ representation against the quotation document after submission date and time of the quotation. The rates quoted by me/us are valid and binding on me/us for acceptance till the validity of quotation.
2. I/We undersigned hereby bind myself/ourselves to LGB Regional Institute of Mental Health, Tezpur, Assam -784001 to supply the approved items in the approved prices to **LGBRIMH, Tezpur**. The product shall be of the best quality and of the kind as per the requirement of the institution. The decision of the Director, **LGBRIMH, Tezpur**, India (herein after called the said officer) as regard to the quality and kind of article shall be final and binding on me/us.
3. I/we undertake to arrange for a demonstration of the items, if required. Failure to arrange for a demonstration on the given date may lead to cancellation of the bid. Cost of such demonstration shall be borne by me/ us.
4. Performance security 3% of the cost of the items approved shall be deposited by me/us in the form of DD/FDR/Bank Guarantee in the name of Director, **LGBRIMH, Tezpur** on award of the contract from a Nationalised / Commercial Bank and shall remain in the custody of the Director **LGBRIMH, Tezpur** till the validity of the Contract period plus two month (i.e. for 14 months).
5. If it is deemed necessary to change any article on being found of inferior quality, it shall be replaced by me/us free of cost in time to prevent inconvenience.
6. I/We hereby undertake to supply the items during the validity of quotation as per directions given in supply order within stipulated period positively.
7. If I/We fail to supply the stores in stipulated period the **LGBRIMH, Tezpur** has full power to compound or forfeit the Bid Security/security deposit.
8. I/We declare that no legal/financial irregularities are pending against the proprietor Partner of the quotationing firm or manufacturer.
9. I/we undertake to supply the ordered items within stipulated period and if fail to supply during the stipulated period the necessary action can be taken by the Director, **LGBRIMH, Tezpur**, India.
10. I/We undertake that if the rates of any items are lowered due to any reason, I will charge the lower rates.

11. I/We undertake that the items supplied are as per Make/Model /Catalogue/ technical literature description.
12. I/we do hereby confirm that the prices/rates quoted are fixed and are at par with the prices quoted by me/us to any other Govt. of India/Govt. Hospitals/Medical Institutions/PSUs. I/we also offer to supply the items at the prices and rates not exceeding those mentioned in the Financial Bid.
13. I pledge and solemnly affirm that the information submitted in quotation documents is true to the best of my knowledge and belief. I further pledge and solemnly affirm that nothing has been concealed by me and if anything adverse comes to the notice of purchaser during the validity of quotation period, the Director, **LGBRIMH, Tezpur** (India) will have full authority to take appropriate action as he/she may deem fit.

Signature of Bidder

With seal of firm (**Name of Bidder**)

Place

Date.....

Organization's contact details

NAME & ADDRESS OF THE Vendor/ Manufacturer / Agent	
Phone	
Fax	
E-mail	
Contact Person Name	
Mobile Number	
TIN Number	
PAN Number	
GST Number	
Bank details	